



Storage and Pre-Installation

Hardwood Rigid Panels should be allowed to acclimate to the environment it will be installed in (like all raw hardwoods) for 2-3 days prior to finishing while STILL in its original packaging. The environment should be minimal in humidity and temperate in climate. Rigid Panels should be finished within 24 hours of unpackaging to assure moisture and particulates do not affect the surface. Panels should be inspected once received and allowed to remain within its packaging up until finishing. Never store panels near a direct heat source, open window, ventilation openings or any other source that may impact the area. *

Treating

Hardwood Panels, like all raw hardwood components, should be coated in a sealant prior to project completion. This is in order to maintain the wood's quality of color, applied paint/stain and surface integrity. Use of oil or lacquer-based sealants is not recommended on flexible panels as this may compromise the strength of both the wood and flexible backer. Water-based sealants can be used in for these applications. *

Maintenance

Once sealant has been applied, Hardwood Panels can be maintained with regular cleaning and conditioning. To clean sealed tambour surfaces, use a damp cotton cloth and use long, consistent streaks for best results. For tougher stains, warm water and simple soap can be used. It is recommended all liquid spills onto a sealed panel surface be cleaned and dried immediately to avoid damage to the sealant or wood. *

**Once Panels have been stored, sealed and/or installed by the purchaser, Brown Wood, Inc.® no longer assumes warranty over the product - meaning any cracking, discoloration, peeling warping, installation failure, etc. are not covered by our warranty terms. Always assure condition of tambour as soon as it's delivered.*