



Storage and Pre-Installation

Natural Rattan Webbing is made from naturally existing materials and will need to be treated as such. When storing rattan, be sure to keep in temperate environments free of exposure to extreme temperatures or humidity. It is best to keep rattan in its packaging up until the point of cutting, stiffening or installation. If allowed to be among unideal elements, rattan may alter in color, integrity or shape - thus impacting the product's usefulness in projects. Never store rattan near a direct heat source, open window, ventilation openings or any other source that may impact the area.*

Installation Care

Rattan should be installed with some form of backer and/or covering material (such as glass). If left on its own, rattan likely will fade, loosen and deteriorate due to its natural characteristics. Exposure to sunlight and other potential elements could impact the material and permanently alter it. Understand that rattan **WILL CHANGE** over time, but taking the appropriate steps can assure the changes are more subtle and don't happen as quickly.*

Maintenance

Rattan can be maintained with careful cleaning - by using light dusters or cotton cloths. Lightly touch the surface of the rattan when cleaning. DO NOT use any form of liquid or chemical to clean the surface of the rattan. DO NOT use compressed air.*

Treating

Rattan can be given a clear-coat finish using water-based sealers. However, the rattan **MUST** be in its final installation condition (meaning already cut/stiffened) before sealing can take place. The sealant **MUST** dry quickly to avoid any damage to the rattan. It is recommended all sealing be done in very light layers and extra effort be made to dry the material (a dryer device of some sort should be used).*

**Once Rattan has been stored, sealed, cut, stiffened and/or installed by the purchaser, Brown Wood, Inc.® no longer assumes warranty over the product - meaning any deterioration, discoloration, peeling warping, installation failure, etc. are not covered by our warranty terms. Always assure condition of rattan as soon as it's delivered.*

